



**BATH  
AND  
KITCHEN  
DISTRIBUTORS**

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## **RETURN GOODS POLICY**

1. All returned goods that are stock items must be returned with an invoice number and date purchased.
2. All returned goods must be returned within 30 days of purchase.
3. All special orders and non-stock items must also follow rules 1 & 2, but will be subject to a factory restock charge.
4. All delivered material must be checked for physical damage and reported within 3 days.
5. Defective material will be the responsibility of the manufacturer's warranty. Model and serial numbers must be provided. Labor allowances will be at the manufacturer's discretion. A labor bill must be provided at the time the defective material is returned for manufacturer's consideration. Freight charges may be applied depending upon each manufacturer's warranty policy.
6. Drivers cannot pick up material without prior approval.
7. If a price difference is noticed, withhold payment of the disputed amount; pay the net amount and advise in writing of the discrepancy.
8. If material is returned for credit, withhold payment for the amount of the material returned and pay the balance of the invoice.

Note: You must obtain a credit memo from Bath and Kitchen Distributors for the return of materials in order to get credit. If you do not receive a credit memo at the time the product is returned you will not receive credit for that product.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witness: \_\_\_\_\_